PRIVACY NOTICE

This Privacy Policy sets out the personal data we process in connection with the use of the products and services (collectively, the "**Services**") of AVIA VOLT Suisse.

Data controller:

The data controller for the processing activities is:

AVIA VOLT Suisse AG (the "**Controller**" or "**we**")
Zürcherstrasse 305
8500 Frauenfeld
Info@aviavolt.ch

Purposes of processing:

We process your personal data for the following purposes:

- Provision of our services to you;
- Responding to your inquiries and managing your user account;
- Providing personalised content in the AVIA VOLT Suisse App;
- Payment processing and account management;
- Customer support and development of our services and our app;
- Conducting and analyzing market research;
- Marketing (where necessary based on your consent);
- Detecting or preventing unlawful acts (such as fraud);
- Fulfilling our legal obligations as well as for audits, insurance purposes, or legal disputes.

Disclosure to third parties:

Where necessary for the purposes of processing mentioned above, we disclose personal data to third parties. The recipients include specifically:

- Our third-party providers and service providers (such as IT service providers, payment service providers);
- Authorities (such as regulatory authorities or tax authorities).

Transfer of personal information abroad:

We process personal information in Switzerland and in the EU (currently in the Netherlands).

Adaptation of this Privacy Notice:

We reserve the right to adapt this Privacy Notice at any time. Latest update: November 2026.